

Pecan Valley RWD

Rural Water District #5, Comanche County 12 Winding Creek Rd Lawton, OK 73505 Phone 580-510-0306 - Fax 580-713-4385 pecanvalleyrwd@gmail.com

<u>pecanvalleyrwd@gmail.com</u> <u>pecanvalleyrwd.com</u>

LATE PAYMENTS and CUT-OFFs

- Effective March 1, 2023

LATE PAYMENTS

Water bills arrive on or about the 1st and are due by the 20th. Any payments not RECEIVED by the 20th of the month are PAST DUE.

A Late Fee of 10% will be assessed on the 21st for PAST DUE amounts.

CUT-OFF Policy for Unpaid Accounts

PEXE

CUT OFF NOTICES will no longer be delivered for PAST DUE amounts prior to service being cut off.

TO AVOID CUT-OFF, any PAST DUE amounts owed MUST BE PAID BY THE 20th of the month. On the 21st of each month, or the first following business day if the 21st falls on the weekend or a holiday, service will be CUT-OFF WITHOUT FURTHER NOTICE to those now OVER 1 MONTH PAST DUE.

A RECONNECT FEE OF \$100 will be charged any account CUT-OFF.

TO RECONNECT WATER SERVICE AFTER BEING CUT-OFF, the FULL Balance, including the Reconnect Fee (not just the PAST DUE amount), MUST BE PAID.

February 14, 2023

Chairman